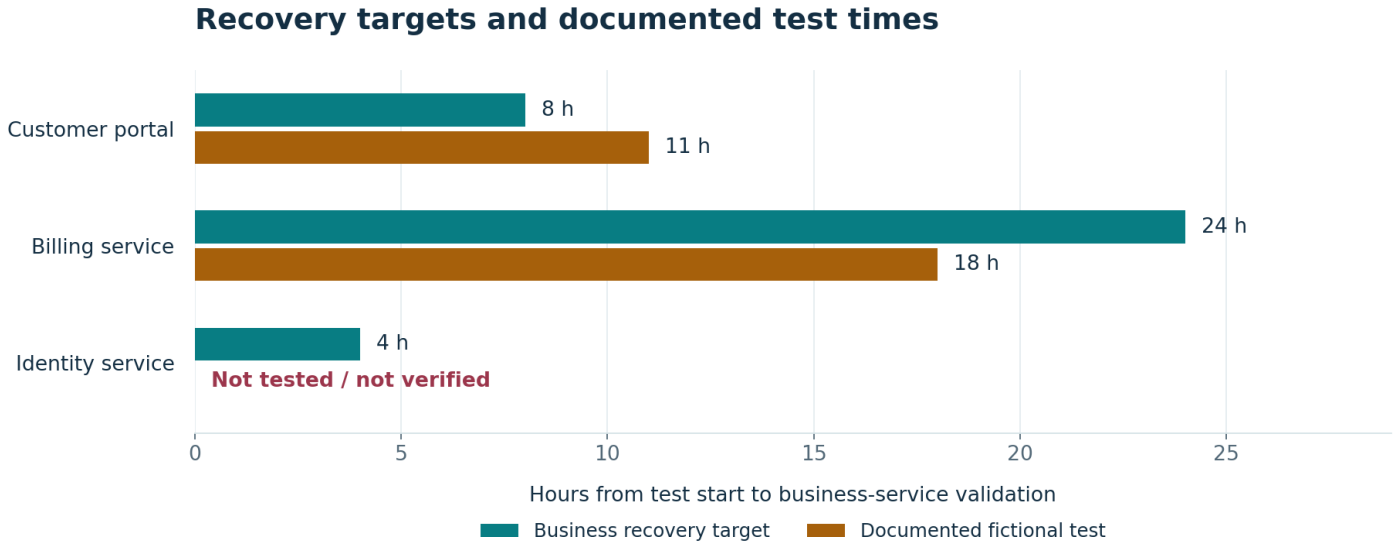
Disaster Recovery & Continuity

Service recovery targets and documented test evidence

Harborline Cloud Services | Fictional review period: October 2026

All company details, records, results, dates, and actions are fictional. Each report is an independent illustrative scenario. These are not client results or testimonials.



What this means

The portal test took 11 hours against an 8-hour target. Billing took 18 hours against a 24-hour target in the sampled test. Identity is untested; its 4-hour target is not a demonstrated capability.

Management decision

Prioritize the portal recovery gap and approve a scoped identity-service recovery test with business validation.

Scope, actions & completion evidence

Independent illustrative scenario: three critical services. Portal and billing have fictional test records; identity has no documented test result. RPO, dependencies, and test conditions need separate review.

Observation / status	Owner / sequence	Action & completion evidence
Portal exceeds target 11-hour test result versus 8-hour business target.	Service owner Days 1-30	Review dependencies and sequence; retain an approved retest and business acceptance.
Identity not verified No recovery-test record supplied.	Identity lead Days 16-60	Approve a safe test plan, dependencies, validation gates, and recovery evidence.
Billing result Sampled test within target; broader capability not concluded.	Recovery lead Next agreed cycle	Retain conditions, timestamps, exceptions, and repeat-test schedule.

Next review

Validate facts with accountable owners, agree action priorities and acceptance criteria, and retain evidence for the next management review.

Review boundaries

Test results are fictional and limited to the stated scenario. A target or one successful test does not guarantee recovery in a future disruption. Live testing requires separate written authorization.

Discuss the service scope at https://mccauleysecurity.com/recovery-readiness.html